

How To Clean or Disinfect Nurse Call Hardware

Instructions for Rauland Responder Devices

Keeping our customers and their families safe from the transmission of COVID-19 is our first priority. Per the CDC recommendations, frequent cleaning of high touch surfaces is important.

Rauland Responder nurse call systems are found in hundreds of hospitals and medical centers across the country. Alongside our partners at Rauland, a division of AMETEK, Inc., we are committed to supporting your initiatives to provide clean and sterile environments for today's patient care.

Rauland Approved Cleaning and Disinfecting Solutions*

- Triple S Sanotracin RTU™
- JohnsonDiversey Alpha HP™/MC
- Virex II™ 256
- Clorox Healthcare® Bleach Germicidal Cleaner

*Rauland cannot recommend using JohnsonDiverseyTb™, as tests revealed component cracking and peeling.

These products can be safely used to clean, deodorize, and/or disinfect Responder Consoles, Station and Module Faceplates, Pillow Speakers, Call Cords, and all other Responder hardware products.

Both spray-and-wipe and soak tests has shown that the high-impact molded plastic and screening used to make these components will not be degraded if any of these cleaners are used as directed over prolonged periods of time. Equipment should always be cleaned using the manufacturer's recommended dilution on a well-wrung sponge, cloth, handpad or wipe and never spraying solution directly onto components.

Sending Hardware to Ronco for Repair?

At this time, we would like to request that all items being shipped to Ronco for repair processing be sanitized and placed in transparent, individually sealed plastic bags prior to being shipped.