

Capability Statement



Executive Summary

Ronco is an integrated communications technology company delivering system design, installation and continuous support for organizations seeking to create better connected experiences for their employees and customers. Ronco is a third-generation privately owned and operated corporation that serves thousands of customers spanning the United States and is headquartered in Buffalo, NY, with 10 branch locations.

Proudly GSA Certified

Ronco was awarded the General Services Administration (GSA) Multiple Award Schedule which provides federal agencies with a simplified procurement vehicle to acquire innovative technology services. Click the schedule on the right to access our GSA Schedule Contract (47QTCA20D004V) to see what products and services we offer!



Core Competencies

- Unified Communications
- Contact Centers & Call Centers
- Telecommunications Infrastructure
- On-Site Technical Staffing
- Software as a Service (SaaS) 'Cloud'
- Contact Centers as a Service (CCaS)
- Audio/Video Solutions
- Project & Program Management

Past Performances



AVAYA Aura ESS, CM, SM, CCE, Esna, SBCE, IP Office



AVAYA Voice Service, Maintenance



AVAYA VoIP, Services



AVAYA Voice Service, Maintenance



AVAYA Aura CM, SM, Esna, SBCE, ESS



AVAYA Aura CM, AAC, AAC, Services

Additional Contracting Vehicles

- NASA SEWP V* (Categories A, B1, B2, C & D)
- Department of Veterans Affairs ICPT*
- NIH CIO-CS*
- NIH CIO-SP3*
- Department of Veterans Affairs T4NG*

* Ronco is a sub-contractor on these contracts

Business Overview

TIN: 16-0905768
UEI: LMUACC4392A8
DUNS: 012794236
CAGE: 1AL46

Certifications

Small Business

NAICS Codes

- **517121:** Telecommunications Resellers
- **334111:** Electronic Computer Manufacturing
- **334118:** Computer Terminal and Other Computer Peripheral Equipment Manufacturing
- **334210:** Telephone Apparatus Manufacturing
- **334220:** Radio and Television Broadcasting and Wireless Communications Equipment Manufacturing
- **334290:** Other Communications Equipment Manufacturing
- **334310:** Audio and Video Equipment Manufacturing
- **423430:** Computer and Computer Peripheral Equipment and Software Merchant Wholesalers
- **517111:** Wired Telecommunication Carriers
- **517112:** Wireless Telecommunication Carriers (except Satellite)
- **517122:** Agents for Wireless Telecommunications Services
- **517810:** All Other Telecommunications
- **541330:** Engineering Services
- **541512:** Computer Systems Design Services
- **541513:** Computer Facilities Management Services
- **541519:** Other Computer Related Services

Valued Partners

AVAYA

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CRESTRON

NVT PHYBRIDGE